



The Property Team's Guide To Elevator & Escalator Readiness

The Summer Olympics in 2028 will bring a wave of visitors to the Southland, and property teams across the region are already starting to plan. Getting your elevators and escalators ready doesn't require a major project on day one: it starts with a clear, honest look at where your equipment stands today.

Work through this checklist to identify what needs attention now, and what you can plan for later.

☐**Know the age of your equipment**

Anything nearing the end of its expected service life should move to the top of your list. Elevator systems typically have a 15-20-year design life.

☐**Check for obsolescence notices from your elevator service provider**

Proactively addressing hard-to-source parts can help prevent extended elevator downtime.

☐**Review applicable inspection documents**

Confirm the building's recent inspection and certification records and note any recommendations that haven't been addressed yet.

☐**Look at your recurring service calls**

The same breakdown or complaint showing up more than once is a signal, not a coincidence.

☐**Walk your lobby during a peak period**

Watch for crowding, confusion, or bottlenecks that added foot traffic will only amplify.

☐**Be aware of any ADA concerns regarding elevators**

Confirm your equipment serves all visitors well, including those using mobility devices, strollers, or luggage.

☐**Review your maintenance contract scope of work**

Know your performance requirements, response times and coverage, and confirm your service provider can support increased demand when you need it most.

☐**Check parts availability and lead times**

Find out whether your service provider keeps critical components on site or in their warehouse. New components can take months to source.

WHAT TO DO WITH THIS LIST

Once you've worked through these items, you'll have a much clearer picture of where to focus first.

If you want expert eyes on the details — or help turning your findings into a practical, budgeted plan — VDA can help. Schedule a free consultation and get a clear next step toward being ready for 2028 and beyond.